

YMCA of Callaway County

Membership Agreement

The YMCA policy outlined within this document applies to all memberships types. Other privileges and limitations of YMCA membership may be established but cannot conflict with the policies herein.

Membership Privileges and Conditions

- **Nature of Membership** - I understand that there is not contracted length of time for membership, but all memberships are **CONTINUOUS** until a signed cancellation form is completed at the YMCA. I understand that if I wish to terminate or change my membership, I must give the YMCA written notice by the last day of the month to stop the draft for the next month. Cancellations are not accepted verbally over the phone. Membership is not based on usage and I will be charged regardless of use for as long as I have not cancelled my membership. It is the members responsibility to notify membership of any age, residence, or family changes that reduce cost of membership.
- **Persons on Membership** - I understand that the membership is inclusive to the type of membership I have signed up for and any membership that includes more than one person is to be living in the same residence. If anyone is found to not be eligible under my membership, they will be removed from my membership. I understand that if I purposely add people to my membership that are not eligible based on the membership definitions set forth by the YMCA of Callaway County Board of Directors, my membership may be suspended and/or terminated.
- **Membership Cards** - I understand that each person must present their assigned membership card for admission and cards are non-transferable. If a card is lost or stolen, there will be a \$2.00 replacement fee. If I do not have my membership card, I must present myself or a photo ID to be admitted. Abuse of any membership card may result in termination or suspension of the membership.
- **Premium Memberships** – I understand that I may choose to add the premium membership to my account at anytime for 24/7 access. A separate agreement will be signed in accordance with the premium membership.
- **Photo Release** - I assume full responsibility for removing myself from media opportunities that I do not wish to participate. I hereby grant the YMCA of Callaway County the unrestricted right to use or publish images of all persons as listed on my membership, for marketing materials, YMCA websites or YMCA social networks, editorial trade advertising, and any other lawful purposes related the YMCA of Callaway County
- **Registered Sex Offender** - The YMCA of Callaway County conducts regular sex offender screenings on all members, participants, and guests. If a sex offender match occurs, the YMCA reserves the right to cancel membership, end program participation, and remove visitation access.

Financial Responsibilities

- **Automatic Draft** - I authorize and request the YMCA of Callaway County to charge my bank account or credit/debit card that I have presented and any billing method that I may present in the future for the monthly membership fees. **Memberships and joining fees are non-refundable.**
- **Rate Changes** - I understand that the YMCA Board of Directors may, at their discretion, adjust the monthly rate applicable to my category of membership. I will receive at least 30 days notice of any changes to this rate and I consent to such a change and agree to pay it. The YMCA has the right to change any discounts or adjustments to my membership fees that no longer apply under the terms of the original discount or adjustment. This includes age changes to my membership that increase the monthly fees. **No refunds will be issued.**
- **Returned Membership Fees** - There is a \$10.00 service charge imposed by the YMCA in addition to any bank service charge, for any credit card/debit returned unpaid. Any unpaid balances over 30 days will result in termination of the membership until said balance is paid. The Y will assess a \$20 handling fee, in addition to any bank charges, for any returned check. Returned fees and unpaid balances will automatically restrict access to the facility and void any premium memberships tied to my membership account.

Code of Conduct

As YMCA members, it is important to remember that we share our facilities with young children, teens and people of all backgrounds. We can make the YMCA a positive place for all by demonstrating the YMCA core values of caring, honesty, respect and responsibility. Members are always expected to exhibit appropriate behaviors:

- Respect all members, visitors and staff.
- Appropriate language should always be used.

- All members, guest and program participants are expected to adhere to all posted rules for the area they are in. The YMCA of Callaway County reserves the right to suspend or cancel a membership if a member's behavior or language is judged to conflict with the welfare of other members or staff, or in conflict with the YMCA's mission.
- Actions that would require disciplinary actions include but are not limited to inappropriate language, disregard of policies or rules, destruction of property, disrespectful language or behavior toward members and/or staff, violence, harassment, theft, use of a controlled substance or any chronic disruptions within the facility.

General Policies

- **Guests** - Members are encouraged to bring friends to the YMCA. Members may bring an unlimited number of guests; however non- members are limited to 1 (one) free visit per calendar year. Members must accompany their guests, who will check in, present photo I.D., and sign a waiver at the Member Service desk. All guests must follow YMCA of Callaway County policies and procedure. Guest fee applies when visitors exceed their 1 (one) visit.
- **Supervision** - The Y does not provide formal supervision of children outside of Child Watch. For your child's safety, any child under 12 years of age may use the YMCA only when a parent/guardian is present in the facility.
- For your well-being, NO smoking or use of tobacco products of any type is allowed in the building or on Y property.
- There is to be no loitering on YMCA property – inside or out!
- Food or drinks are allowed in designated areas only.
- In an emergency, staff will attempt to locate a member if member needs to be contacted.
- **Photography and Cell Phone Use** – For the privacy of members and guests: cell phones may not be used in locker rooms, bathrooms, or childcare rooms. Anyone caught taking pictures of another person without their permission and knowledge will be prosecuted to the full extent of the law by the YMCA of Callaway County and will lead to the termination of their membership. Posting of images taken at the YMCA is prohibited without permission of the Executive Director.

A complete list of these policies as well as additional information
can be found on our website at:

www.ymcaofcallaway.org