



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

YMCA of Callaway County Cancellation & Hold Policies

Membership Hold Policy:

You can place your membership on hold for up to three months for the following reasons: vacation, financial, medical, work or school. During this period, you will not be charged membership dues. At the end of the three-month period, your membership will automatically become active and you will begin the normal billing cycles. **To place your membership on hold, you need to complete a HOLD form at Member Services.** A hold request for longer than three months needs to be approved by the Membership Director.

Membership Cancellation Policy:

The YMCA of Callaway County does not have long-term or annual contracts with its members. Membership runs on a month-to-month basis with automatic monthly withdrawal of membership dues. Membership is not based on facility usage, so monthly membership dues will be withdrawn whether or not members use the facility.

To cancel your membership, you need to complete a cancellation form located at Member Services or downloadable online. Cancellations must be completed by the last day of the month to stop the next month's draft. If your cancellation is received after the first of the month, your membership remains valid during that month and you have full access to the Y facilities. Any member who moves out of town and forgets to cancel their membership must email their cancellation to Melissa Siegel at msiegel.ymca@sbcglobal.net. If you'd like to return to the Y within 60 days of your cancellation, you will not be charged the one-time joining fee again.